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Message from Councillor Kavanagh

What a week!

It has been over a year since [The World Health Organization](#) declared the rapidly spreading coronavirus outbreak a pandemic. This declaration brought forth an ever-evolving environment of which we now live. Sending our daily routines and “normalcy” out the window.

Over the past two weeks my office has received many emails and phone calls with inquiries or comments in relation to the current lock down and vaccination roll out. People are finding it challenging to understand some of the restrictions and directions that have been put into place. The City’s Vaccination Task Force team, Ottawa Public Health (OPH) and the City’s Emergency and Protective Services staff have been working tirelessly to help clarify and answer the many questions that the Province has left us with.

When I became a City Councillor, I never expected to have to answer questions such as, “Can I go for a walk outside? or “Can my kids play in the park?” After one year into this pandemic most of us have learned the importance of keeping away from those outside our household but mixed messages and fear have left many feeling unsafe to step outside their door. Walking, biking or any moving activities are positive if you stay six feet away from others outside your household bubble and to wear a mask if this is not possible. It can’t be overemphasized that we should not be congregating with others outside of our household. We need to do this if we are going to even consider a day that we are one step ahead of the virus.

The [recent announcements by the provincial government](#) this past week left many confused and frightened. Most of us are doing our part by staying home and the ones who are not are primarily in workplaces, such as essential workers, where they have no choice but to be near others in an indoor setting.

With the province initially suggesting that expanding police enforcement would be affective, the concept of using police for random stops of cars and pedestrians, created unease. I appreciate the response to this by Ottawa Police Chief Peter Sloly and Mayor Jim Watson that despite the orders from the province carding would not be an option and that border crossing stops between two provinces would be onerous

and unproductive. Residents have been told the need to avoid unnecessary trips. We need to respect this health order without having to be policed.

The closing of playgrounds and the later decision to recall this order caused significant confusion. Getting outside is necessary for our health, both physically and mentally. This is particularly true for children. The request from Ottawa Public Health for children to wear masks on playgrounds makes sense and aligns with school protocol. This may seem an inconvenience, but the good news is that this allows kids to play. I appreciate the recent change in direction and will continue to advocate for the need for everyone to spend quality time outdoors.

Vaccination Process

It is important to note that the prioritization of vaccination roll-out is based on provincial guidelines and that the City must follow the Province's direction. The process is complex and the rollout for essential workers will take some time, but you will be kept informed as I receive further clarity and direction.

The good news is that you may already be [eligible](#) for a vaccine based on your age or other factors including where you live or type of job. Just this week, Ontario announced availability for everyone 40 years and older via pharmacies and primary care physicians.

OPH is encouraging everyone to take the first vaccine available to you, as this is the best defense in protecting yourself and reducing the number of cases in our community. Some of the questions that you have about the vaccine may already be answered. Please take the time to visit [Ottawa Public Health](#).

If you have any concerns about your health in relation to the vaccine, please do not call OPH, contact your family physician or medical professional to consult.

I appreciate everyone's patience as we get through the third wave of this pandemic. Vaccinations are progressing but the basic rules still need to be followed: wash your hands, avoid contact with those outside your household and if you cannot stay six feet away and wear a mask.

Please stay home, stay safe and be [COVIDWise!](#)



Meetings

Bay Ward Meeting on LRT

Date: Tuesday, April 27, 2021 from 7 pm to 8:30 pm

[RSVP through EventBrite](#)

Mother's Day Trivia Event



This year's Mother's Day Tea is going virtual - I will be hosting a "Tea-rivia" evening. There will be prizes and surprises.

When: Wednesday, May 5th from 7pm to 8:30 pm Virtual Event

[Sign up through EventBrite](#)

Blood Donor Clinic at Ron Kolbus

The next blood donor clinic at Ron Kolbus takes place on Friday, May 7th from 3 to 7 pm.

Visit blood.ca to learn more.

Infrastructure Master Plan Update

Having heard the significant interest in the infrastructure requirements for the Growth Management Strategy in the draft New Official Plan, The City's Planning Department is inviting Community Associations to attend a presentation on the developing Infrastructure Master Plan.

Please join on **May 11, 2021 at 6:30 pm** for a presentation and opportunity for follow up questions. To receive the link to join on the day of the presentation.

Please [register your email address here](#).

If you have any questions regarding this presentation, send these to newop@ottawa.ca.

Have your say on the proposed Better Homes Loan Program

The City is developing a proposed [Better Homes Loan program](#) to help reduce greenhouse gas emissions in Ottawa.

The Better Homes Loan program will make it easier and more affordable for homeowners to pay for home improvements over time as they save on their energy bills. Through the proposed Better Homes Loan program, Ottawa homeowners could get a low-interest loan of up to 10 per cent of the current value of their home to cover the cost of home energy improvements. The loan would be tied to the property not the owner. This means that if the home is sold before the loan is repaid, the new owner will assume the balance of the loan.

The program will include an online tool to help homeowners decide which retrofits to implement based on cost-benefit and greenhouse gas reduction potential. It will also help homeowners connect with qualified contractors and include details of rebates and incentives.

Have your say

We are seeking input on the proposed Better Homes Loan Program including:

- [Measures eligible for financing](#)
- [Eligibility requirements](#)
- [Application process](#)

Please let us know your comments on the proposed Better Homes Loan Program [by completing the survey by May 1, 2021](#). Your feedback will help us finalize the program details.

The City wants to hear from:

- Residents
- Ottawa homeowners
- Ottawa renters
- Community groups and organizations
- Contractors
- Landlords
- Real estate agents
- Mortgage lenders

The City wants to hear from you!

Check out what the City of Ottawa is doing to address the climate emergency through our [Climate Change Master Plan](#) and to find sustainable ways to manage our waste over the next 30 years through developing a new [Solid Waste Master Plan](#). Have your say by visiting Engage Ottawa and check out current and upcoming engagement opportunities:

- [Climate Resiliency Strategy](#)
- [Better Homes Loan Program](#)
- [Solid Waste Master Plan](#)

City Meetings from April 26 to 30

Ottawa – All Council, Committee and Board meetings will be held by remote, electronic participation, unless otherwise noted. For a complete agenda and updates, please [sign up for email alerts](#), visit ottawa.ca/agendas or call 3-1-1.

The City of Ottawa continues to take COVID-19 seriously, and in following the advice of provincial and federal governments is making significant changes to services and programming to help protect the health and wellbeing of the community. City Hall is temporarily closed to help stop the spread of COVID-19. In-person meetings have been cancelled. Such meetings, as warranted, will be held electronically until further notice. For more information about service disruptions, please visit our [COVID-19 webpage](#).

Ottawa Police Services Board – Monday, April 26 at 2 pm
Information: 613-560-1270

- Chair's verbal report
- Chief's verbal report
- National Capital Area Crime Stoppers: Semi-annual update
- South Campus project update
- Enterprise Mobility report
- Appointment of Special Constables: RCMP
- Ottawa Police Service Wellness Initiative update
- Workplace injuries, illnesses and incidents: 2020 annual report
- Complaints report – Part V, Police Services Act – first quarter 2021
- Response to Inquiry I-21-04: Special Constables and internal discipline
- Response to Inquiry I-21-05: Breakdown of Special Constable calls for service
- Response to Inquiry I-21-06: Availability of bike lanes in instances of complaints
- Legal Services status report: 2021 first quarter
- Board monitoring requirements: first quarter 2021
- Outstanding Board inquiries and motions: April 2021
- Letters of commendation

In camera items

- Labour Relations Unit report – first quarter 2021
- Labour Relations matter
- Legal Services report – Settlements, first quarter 2021
- Executive Succession Management Program annual report

- Update on collective bargaining
- Legal matter
- Delay application

Audit Committee – Tuesday, April 27 at 9:30 am

- Office of the Auditor General (OAG) – Quality assurance review – external assessment
- Office of the Auditor General (OAG) – Audit recommendation implementation update process – proposed modifications
- Office of the Auditor General (OAG) – 2021 Interim Audit Work Plan
- Office of the Auditor General – Report on audit follow-ups

In camera item

- Office of the Auditor General – Report on audit follow-ups – portions of the follow-up to the 2015 audit of Information Technology Security incident handling and response included in this report will not be reported out

Ottawa City Council – Wednesday, April 28 at 10 am

Demolition permit granted for 2167 Rice Ave

- Demolition Permit: 2103031
- Address: 2167 RICE AVE
- Description of Work: Demolish a 2 storey detached dwelling
- Permit Issued Date: 21-APR-2021

Committee of Adjustment – May 5 at 6:30 pm

Please contact the Committee Office at cofa@ottawa.ca with your comments.

The application materials made available online include the Public Notice and Circulation Map, as well as Surveys, Site Plans and Elevation Drawings, where applicable. Please also note that it would be appreciated if comments on applications to be heard on **May 5, 2021** could be submitted by **April 28, 2021**.

IF YOU WISH TO BE NOTIFIED of a Decision of the Committee of Adjustment, you must submit your request in writing.

[830 \(832, 836, 838\) 840 Alpine](#) D08-01-20/B-00233 to D08-01-20/B-00238

- The Committee of Adjustment will consider Applications for Consent to subdivide the property into five separate parcels of land for the construction of two semi-detached dwellings and one detached dwelling. It is proposed to convey portions of the property to 836 Alpine for the construction of the detached dwelling. The existing dwellings are to be demolished.
- The Committee of Adjustment will consider Applications for Minor Variances to permit reduced lot areas, lot widths, rear yard setbacks, increased height and to permit increased projections for

decks and a staircase. It is proposed to demolish the existing dwellings and to construct a detached dwelling and two semi-detached dwellings on the newly created parcels.

If you have any questions or concerns with the applications, or if you any difficulty accessing the application materials online, please contact the Committee office.

[Committee of Adjustment](#)

City of Ottawa - Ben Franklin Place

101 Centrepointe Drive, 4th Floor,
Ottawa, ON K2G 5K7
613-580-2436

Traffic Impacts from Thursday, April 22

Ottawa – The following projects will impact Ottawa traffic:

- **Interprovincial crossings** – The Ottawa Police Service have deployed officers on a rotating schedule of checkpoints moving throughout all City of Ottawa interprovincial crossings on a daily basis, until the expiry of the Provincial Order. Expect delays. Visit ottawapolice.ca for more information.
- **Edgeworth Avenue** – Edgeworth Avenue, between Lawn Avenue and Richmond Road will close from Monday, April 26 to Monday, May 31. Local access will be maintained.
- **Hartleigh Avenue** at Richmond Road will close daily from 9:30 am to 3 pm beginning Monday, April 26 to Wednesday, April 28, and again from Monday, May 3 until Friday, May 28.
- **Redwood Avenue** – Redwood Avenue is closed between Byron Avenue and Richmond Road until Friday, May 28.
- **Highway 417** – The Highway 417 westbound on-ramp from southbound Moodie Drive will close from 11 pm on Monday, April 26 to 5 am on Tuesday, April 27 for Stage 2 LRT work.
- **Highway 417** – The following lane reductions and ramp closures will take place from 9 pm on Friday, April 23 to 6 am on Monday, April 26 for bridge repair work:
 - Highway 417 eastbound between Carling Avenue and Rochester Street will be reduced to one lane of traffic between 9 pm and 10 am each day, and reduced to two lanes of traffic between 10 am and 9 pm
 - The Rochester Street off-ramp will close
 - The Parkdale Avenue on-ramp will close

For updates on construction and roadwork activity across Ottawa, or for information about traffic and travel planning, visit the City's [traffic map](#) or follow the City's traffic account on [Twitter](#).

Committees approve regulations for short-term rentals across Ottawa

Ottawa is one step closer to establishing the regulations that will govern short-term rentals across the city for the next three years. On Thursday, April 22nd, at a joint meeting, the City's Planning Committee and Community and Protective Services Committee approved a new [by-law](#) that would establish a host permit system for local short-term rental hosts, as well as rules for short-term rental platforms and property managers. The Committees also approved revised [zoning](#) needed to implement the new by-law.

City Council approved a strategy in November 2019 asking staff to develop regulations for short-term rentals. In line with that strategy, the proposed by-law and zoning would be in place for a three-year trial period to address community nuisance issues and concerns around public health and safety. To protect housing inventory for Ottawa residents, the regulations restrict short-term rentals to principal residences in urban residential zones and rural villages.

Short-term rentals outside an operator's principal residence would only be permitted in certain rural areas, outside of villages. Such properties would be defined separately as cottage rentals and could be permitted within rural vacation homes, cottages, secondary suites and coach houses in rural areas where they would have minimal impact on land use and housing inventory.

The by-law places the bulk of accountability on the local host, as a resident in the community. They would need to obtain a host permit from the City, proving the property being rented is their principal residence. Hosts would need to provide guests with instructions about waste management, parking, community nuisances and safety, and have valid insurance that specifically covers short-term rental activity.

Violations of the by-law may result in fines for both guests and host. The by-law would enable the City to issue fines up to \$100,000 each day that an offence occurs. In addition, the City could suspend or revoke a host permit for violating the by-law. To help enforce the by-law, the City would hire six temporary full-time equivalent positions, funded on a cost-recovery basis through user fees and the Municipal Accommodation Tax.

Recommendations from both of meetings will rise to Council on Wednesday, April 28.

Committee approves tax mitigation measures for seniors and other programs

Tax Ratios

On Friday, April 23, the City's Finance and Economic Development Committee approved by-law amendments that would determine the [tax ratios](#) between various tax classes for 2021 and the property tax due dates for 2022.

The City would adopt neutral ratios and use all optional property classes permitted by the *Assessment Act*, to allow for different taxation levels within a property class and minimize shifting the tax burden between tax classes.

Tax mitigation measures for seniors and Charitable Organizations

Tax mitigation measures aimed at keeping Ottawa affordable were also approved, similar to those approved in previous years. These include rebates to charitable organizations, and deferral of taxes and water bill increases for low-income seniors and persons with disabilities. A mandatory cap is in place to limit tax increases from reassessments for commercial, industrial and multi-residential properties.

Small business property tax subclass

The Committee approved a recommendation directing staff to consult with residents on creating a small business property tax subclass. The proposed subclass would offer a 10-per-cent tax discount to approximately 4,700 commercial properties that house roughly 7,800 small businesses across Ottawa. The discount would be offset by an increase of 0.68 per cent for 7,300 large commercial and industrial properties. The changes would have no impact on residential taxpayers. Following consultation, staff would report to Council with final recommendations by the end of Q3 2021.

Property value reassessment postponed

The Province has postponed property value reassessment for the 2021-2024 period because of the COVID-19 pandemic. As a result, opening assessment values for 2021 and 2022 will be the same as the closing assessment values for 2020. The new reassessment date and period will be announced at the provincial budget tabling this fall, following stakeholder consultations.

Recommendations from meeting will rise to Council on Wednesday, April 28.

Recycling in Parks and other Solid Waste Services

Solid Waste Services is responsible for managing the collection of garbage, recycling, organics and leaf and yard waste from homes and City facilities, as well as the management of the Yellow Bag Program for small street-front businesses.

Recycling in the Parks Pilot

Solid Waste Services also runs the Recycling in the Parks Pilot which will be expanded from 10 to approximately 33 parks of different sizes and locations throughout the city in 2021. The 23 new locations include Mooney's Bay.

In Bay Ward, Kingsmere Park is one of the parks selected to be part of the expanded pilot program.

Household Hazardous Waste

In 2021, the City is planning to host a number of **Household Hazardous Waste (HHW)** depots, which provide a way for residents to dispose of corrosive, flammable or poisonous materials for free. However, no events can be held while Ottawa is in a red (control) or grey (lockdown) zone under Ontario's colour-coded COVID-19 response framework. Details about the 2021 dates and locations will be posted on ottawa.ca/hhw as soon as they are confirmed and when it is safe for residents and staff to hold the events. In 2020, residents helped divert more than 698 tonnes of hazardous materials from the landfill.

Potting Soil for Sale

Potting soil is available for purchase at the Trail Road Waste Facility while quantities last. Please visit ottawa.ca for updates on availability.

Outdoor Benches for Bay Ward – Seeking your ideas!

In preparing Ottawa's new Older Adult Plan, the City is looking for your assistance in the selection of bench locations.

Approximately 10 to 12 new benches will be installed across the City in 2021 to support older adults requiring additional mobility assistance, and to encourage healthy and active living.

Where would you like to see a bench? Your suggestion should consider:

- density of seniors living close by
- natural features like shade, sun and privacy
- proximity to parks, shopping, churches and seniors' services
- possible mid-points between older adults' places of residence and regular destinations

The City will be looking for locations which abut an accessible sidewalk, are on its right-of-way and adhere to its [Accessibility Design Standards](#).

Send your ideas to my office or directly to stephen.clark@ottawa.ca by June 15, 2021. Final bench installation is expected in early Q4, 2021.

Spring Tree Planting

Spring tree planting begins the **first week of May and runs until late June**, weather permitting. Forestry Services crews water over 7,500 newly planted trees weekly between May and September.

Spring and summer tree maintenance activities will be ongoing and will include lifecycle and reactive tree pruning and the removal of dead or hazardous trees. Tree stumping operations will begin in early May and continue through the fall. Forestry inspections staff will continue to respond to requests for service to City trees, assess storm damage, monitor tree and forest health, and enforce tree protection and permitting related to the [Tree Protection By-law](#).

Street Sweeping and Pot Hole Repairs

April 23, 2021 memo from Roads and Parking Services

Pot Holes

Teams were dispatched as soon as the snow began melting to fill potholes on the roadway. A hot asphalt mix is used, creating a temporary patch over the hole, creating a smoother and safer driving surface. Potholes may be [reported online](#). Sidewalk maintenance is ongoing. Staff will be out surveying sidewalks and planning for necessary repairs to be undertaken throughout the summer.

Street Sweeping

It is the time of year when our Roads and Parking Services team is focused on cleaning our communities and making them as safe as possible for those summer commutes, cycling trips and leisurely walks. Our street sweeping operations are an important part of this clean-up work.

Street sweeping takes place each spring to remove debris and material from all paved roads and hard surfaces. The debris may have accumulated during the winter and is more noticeable as snow melts. Debris left on the road could pose dangers to traffic, pedestrians and cyclists and clog catch basins.

The City uses both internal resources and contractors to complete street sweeping operations. We do this because it is more efficient – allowing us to clean our communities in a timely manner so residents can enjoy being outdoors as soon as possible. Our City owns a small number of street sweeper trucks, however we rely on our contractors for additional support during to address these seasonal pressures.

Timing

Street sweeping operations begin in early spring when most of the snow has melted from the edge of the roadways. We cannot sweep in the evenings when temperatures drop below zero as the water we use on the road can form into ice, creating dangerous conditions. If there is a winter weather event, operations will be stopped as our teams respond to the conditions – to clear and treat the roads.

In some parts of our City, street sweeping operations have already begun – an early start this year due to the exceptionally warm weather we experienced last week. Suburban street sweeping begins as early as the weather will allow in the spring. **Our Maintenance Quality Standards (MQS) require us to complete our street sweeping operations by May 31.** Street sweeping operations in these communities will happen around the clock – though we do try to focus our overnight sweeping efforts on our arterial roadways and less in the residential areas.

In our urban core, where paid parking is in place, we complete what is known as concentrated street sweeping. In these areas, residents are required to move their cars to allow street sweeping operations to be completed. This work will begin on April 6 (weather dependent) and continue until approximately April 14. Signage will be posted to alert residents to our concentrated street sweeping operations.

How is street sweeping completed?

Street sweeping is done in phases.

- Sidewalks, bus stop pads and medians are cleaned first by a variety of methods using sidewalk sweepers, flusher trucks and hand brooms.
- A sidewalk sweeper will work in the area first, pushing grit, debris and dust onto the road way. A vacuum sweeper or mechanical sweeper truck then picks up the majority of grit, debris, small particles and dust removing it from the road.
- This operation might be repeated several times to ensure a clean surface. **If vehicles are parked on the street, the unswept area is noted and crews will return to sweep that portion at a later date.**
- In our suburban communities, we will be working around the clock to complete our street sweeping operations. Residents can expect to see our vehicles out working through the night.

Resident support is required!

We recognize that street sweeping operations can be noisy for the short period they take place. Sadly, there is no quieter alternative way to clean as effectively. We appreciate residents support for our efforts as we complete our work.

Residents are also reminded to not rake or blow leaves, lawn clippings or other debris onto the roadway. It may seem like a good way to clean your property, but it is an infraction of the [Use and Care of Roads By-law 2003-498](#).

Finally, residents are reminded to observe all posted signage and to remove their vehicles in designated areas to allow our street sweeping teams to complete their clean-up.

For more information about our street sweeping operations, please visit [Ottawa.ca](#).

LRT Stage 2

Last weekend KEV worked on both Saturday and Sunday to advance their work on the Cut & Cover Tunnel. The objective was to utilize equipment that is occupied elsewhere on the project during the week and their efforts proved fruitful with a week's worth of progress achieved in just 2 days. In addition, KEV is actioning their weekend work in zones and they've indicated this zone will shift early May.

Please note that this weekend, we've been advised that KEV will once again work within the Byron Linear Park. Below KEV's plan is listed including hours of work, anticipated volume of vehicles and approximate locations.

Lastly, we have received some emails relating to last weekend's work and we wanted to note, that there is no mechanism at the City of Ottawa or at the Province of Ontario to limit daytime work between the hours of 7 am and 10 pm, 7 days a week. However, for contractors to work outside of that timeframe they require sound rationale and consent from the affected ward councillor.

Schedule/Plan:

New Orchard Station (same location as last weekend)

On Saturday, work will begin at 8:00 a.m. and will involve the use of 4 excavators with hoe rams to break rock and & one excavator will be filling dump trucks, there will be one excavator loading the fill into 20 operating dump trucks.

On Sunday, work will begin at 9:00 a.m. and will involve the use of 5 excavators with hoe rams to break rock. At the end of day KEV anticipates that they will be at the bottom of their tunnel excavation with only elevator and sump pits remaining.

The major breaking operations will be moving west of Woodland so there will be a reprieve for residences Allison to Woodland.

Pinecrest

On Saturday, work will begin at 7:00 a.m. and will involve the use of 1 excavator with hoe ram to break rock.

COVID-19 Section

Current Restrictions

Enhanced stay-at-home order

 Requirements	 OPEN	 CLOSED
	Parks and play equipment Maintain a 2m distance unless with members of your household	Recreation amenities
Residents are required to remain at home except for essential purposes, such as going to the grocery store or pharmacy, accessing health care services, for outdoor exercise, or for work that cannot be done remotely.	<ul style="list-style-type: none"> • Play structures • Swings • Slides • Sand boxes • Benches Masks are mandatory at or within 5 metres of any playground equipment.	<ul style="list-style-type: none"> • Off-leash dog parks • Walking, running and cycling through City parks • Sports fields – including those located at recreation facilities • Ball diamonds and batting cages • Basketball, tennis and pickleball courts • Skateboard parks • BMX and other bike parks

Public Health and Workplace Safety Measures

The provincial government is implementing the following public health and workplace safety measures:

- Prohibit all outdoor social gatherings and organized public events, except for with members of the same household or one other person from outside that household who lives alone or a caregiver for any member of the household;
- Close all non-essential workplaces in the construction sector;
- Reduce capacity limits to 25 per cent in all retail settings where in-store shopping is permitted. This includes supermarkets, grocery stores, convenience stores, indoor farmers' markets, other stores that primarily sell food and pharmacies; and,
- Close all outdoor recreational amenities, such as golf courses, basketball courts, soccer fields, and playgrounds with limited exceptions.

Police Powers

Since the provincial government granted new authorities to the police on Friday, April 16, many police departments, including Ottawa Police Service, announced that they would not use the new powers allowed by the province.

The OPS will not be conducting random stops. They will be taking a deliberate and careful approach that emphasizes equity, legality, and efficacy in the application of these authorities with the specific and exclusive purpose to support public health measures.

They have sought the expert advice of Ottawa Public Health (OPH) and its Board of Health on how any new authorities can best be implemented to positively impact health outcomes related to the pandemic. They are also consulting with their Community Equity Council to ensure community voices are part of any implementation plan. The concerns raised by racialized and marginalized communities are top of mind.

Please refer to the [joint statement from Ottawa Public Health, City Bylaw, and Ottawa Police](#).

Limits to Capacity

Limiting the capacity to 10 people indoors or outdoors

- weddings
- funerals
- religious services, rites or ceremonies.

Social gatherings associated with these services such as receptions are prohibited, except for with members of the same household or one other person from outside that household who lives alone. Drive-in services will be permitted.

All other public health and workplace safety measures for non-essential retail under the [provincewide emergency brake](#) (i.e., curbside pick-up and delivery only), will continue to apply.

Provincial Restrictions at Interprovincial Crossing

Effective April 20th at 8 p.m., the Ottawa Police Service (OPS) will no longer maintain a 24/7 presence at interprovincial crossings (bridges and ferries).

Instead, the OPS will deploy officers on a rotating schedule of checkpoints moving throughout all City of Ottawa interprovincial crossings on a daily basis, until the expiry of the Provincial Order.

Since the onset of the border operations, the OPS has been working closely with Ottawa Public Health (OPH) along with local stakeholders and interprovincial stakeholders (the City of Ottawa, the City of Gatineau, the Ontario Provincial Police, etc.) to assess any local public health, traffic and safety impacts.

The assessment resulted in the operational changes.

OPS has been and will remain focused on our stated goal of ensuring our education, engagement and enforcement actions support improved public health outcomes and respect the concerns of our most marginalized and racialized communities all while enabling compliance with the Provincial Order restricting interprovincial travel.

The operational changes announced on Tuesday, April 20th, are designed to better ensure the health and safety of all, to minimize delays and/or hazards for travelers and to ensure essential workers can get to their places of employment on time.

The OPS will continue to work with OPH and our partners to conduct daily assessments on the border operations. The public will be notified of any material changes to the border operations.

Please respect the Ontario Stay-at-Home order.

Who should cross the interprovincial border

This is a reminder that the circumstances for which a person can travel into Ontario from Quebec, per the Ontario government directives, include:

- the person's principal residence is in Ontario
- the person is travelling to perform work in Ontario
- the person is transporting goods into or through Ontario as part of the operation of a business that involves the transportation of goods
- the person is travelling into Ontario for the purpose of exercising an Aboriginal or treaty right
- the person's health makes it necessary to travel into Ontario to obtain health care or social services
- the travel is necessary for a humanitarian or compassionate reason

No Extra documentation is required.

Beyond identification to operate a motor vehicle, there are no requirements for travellers to provide documentation to officers such as a note from an employer or physician. Individuals will be required to provide their name, address and reason for travelling.

Enforcement of Provincial Authorities

These measures are in support of new public health orders issued by the Government of Ontario. The OPS began screening travelers at all Ottawa-area interprovincial border crossings on April 19th.

OPS is working in close collaboration with the community, Ottawa Public Health (OPH) and other City of Ottawa agencies (OC Transpo, Roads/Transportation, etc.) to ensure these authorities are only used for their intended purpose of supporting public health orders and public health outcomes.

All the permitted purposes to travel into Ontario from Manitoba or Quebec can be accessed [here](#). The Provincial Order requires any person entering Ontario from Manitoba or Quebec to do the following when requested by a police officer:

- stop when instructed to do so

- provide any available identification or documentation
- answer any questions to assist the officer in determining whether the person is entering Ontario for a permitted purpose

If the officer reasonably believes that the person is not complying with the Provincial Order and is not entering Ontario for one of the permitted purposes, the officer can direct them to return to Quebec.

Vaccine Distribution Update

Roundup

- To date, more than 302,900 doses of vaccines have been administered in Ottawa. This means that 30% of Ottawa residents who are eligible for a vaccine have received at least one dose.
- The [Provincial Emergency and Stay-at-Home Order](#) remains in effect, requiring everyone to remain at home except for essential purposes.
- Pregnant individuals will be able to pre-register for a vaccine appointment starting Monday, April 26 at 2 pm. These individuals, as well as others previously identified as highest risk priority and their caregivers, can visit Ottawa Public Health to [pre-register](#).
- For compliance with the enhanced restrictions under the extended Province's Stay-at-Home Order, [the City of Ottawa has closed some of its recreation amenities](#).
- Ottawa's Medical Officer of Health, Dr. Vera Etches, has issued [an Order under the Health Protection and Promotion Act](#) to require wearing masks at or within five metres of playground equipment, which remain open under the Province's enhanced Stay-at-Home restrictions.
- The City continues to administer vaccines in accordance with the [Province's Vaccine Distribution Plan](#) while prioritizing those that are at highest risk of serious illness and death.
- Complete our [COVID-19 Vaccine Eligibility Screening Tool](#) to see if you can currently receive the COVID-19 vaccine and learn how to book an appointment.
- The AstraZeneca COVID-19 vaccine is available in select Ottawa pharmacies for eligible people ages 40 or older in 2021. [Find your closest pharmacy](#).
- The City is working with our partners at The Ottawa Hospital and Queensway Carleton Hospital to deliver vaccines to thousands of local health care workers. For more information on each of these delivery channels, including eligibility and booking information, please visit the OPH [Covid-19 Vaccination page](#).

Latest from Ottawa Public Health

- "I want to remind people who have received a vaccine or are getting one soon – whether one dose or both – that you will need to keep up with the behaviours like maintaining distance from others, wearing a mask, and keeping your hands clean, when with people outside of your households, until more people are fully vaccinated." [Read the latest statement from Dr. Vera Etches](#).
- The AstraZeneca vaccine is safe and effective at reducing the risk of serious outcomes from COVID-19. The best COVID vaccine to get is the one you are eligible to get first. [Click here for more info](#).

- Protecting communities by building immunity: [Find vaccine and COVID-19 resources](#) for First Nation, Métis and Inuit community members age 16 and older. Call today to book a vaccine appointment: 613-691-5505. You will be asked to provide proof of Indigenous identity/status.
- If you are Inuit and live in the Ottawa area, the [Akausivik Inuit Family Health Team](#) is offering COVID-19 vaccines at its clinic. To book an appointment, call 613-740-0999, Monday to Friday, 9 am to 4 pm.
- Please join us on Sunday, April 25 from 2 pm to 4 pm for a Bengali virtual vaccine town hall on Zoom. OPH will answer your questions and provide credible information about the COVID-19 vaccine in Bengali. To join, [click here](#), and visit our [calendar](#) for upcoming multilingual COVID-19 virtual town halls.
- Check out OPH's multilingual resources to get answers to your COVID-19 vaccine questions in Arabic, Somali, and Simplified Chinese:
 - COVID-19 [Arabic Portal](#) - Ottawa Public Health
 - COVID-19 [Somali Portal](#) - Ottawa Public Health
 - COVID-19 [Simplified Chinese Portal](#) - Ottawa Public Health
- We all have our own reasons for choosing to get the COVID-19 vaccine. Find out what your community is saying in our [multilingual video series](#).

Recommendation for more public health measures to prevent the spread of COVID-19

April 22, 2021- Memo from Dr. Vera Etches, Medical Officer of Health

The purpose of this memo is to provide an update on the current situation in Ottawa, clarify that retail and restaurant curbside pickup is a low-risk activity supported by Ottawa Public Health, and outline Ottawa Board of Health recommendations to strengthen public health measures in workplaces to limit further transmission of COVID-19 in Ontario.

COVID-19 in Ottawa

The most recent epidemiological data confirms that the level of COVID-19 transmission in our community remains concerning and requires attention to transmission in workplaces to bend the curve. Younger people continue being admitted to hospital. Variants of concern are now established and make up the majority of the virus detected in Ottawa's wastewater. Vaccines will not help the community reduce transmission in the immediate days and weeks.

We are all connected; what happens in the Greater Toronto Area (GTA) is having a direct impact on the capacity of our hospitals as they are taking in transferred patients. The Ontario COVID-19 Science Advisory Table's recommendations to turn the curve in the GTA and Ontario highlight that the number of non-essential businesses open need to be reduced, especially where larger workplaces are seeing ongoing transmission.

Letter to the Province

On Tuesday, April 20, Councillor Keith Egli, Chair of the Board of Health wrote to the Premier of Ontario to request additional COVID-19 restrictions and enforcement in Ontario to reduce transmission of COVID-19 as directed by the Board of Health at its meeting on Monday, April. The letter requested the Province take the following time-sensitive actions:

- Complete an urgent review of all businesses and services that continue to have workers at the workplace who cannot work from home and implement changes to ensure that only businesses that provide groceries, medications and products or services essential for health and safety are open and only medically necessary care is provided for the period of the Stay-at-Home Order, and to provide information on income support options to workers affected by closed businesses.
- Amend language regarding school closure in Ontario Regulation 82/20 to replace “shall not provide in-person teaching or instruction” with “Schools shall be closed to all students except for [...].” This change would provide greater clarity and ensure continued remote learning and that students are not attending school in person for activities that do not qualify as “in-person teaching or instruction.
- Specific to Ottawa, improve the enforcement provisions under the Reopening Ontario (A Flexible Response to COVID-19) Act 2020 and the Emergency Management and Civil Protection Act to enhance enforcement officers’ ability to enter, investigate and close businesses in the rare instances when a business is not complying with public health requirements.

The Board of Health is asking the Province to review and adjust the provincewide essential business policy with a focus on addressing areas where COVID rates are still rising in Ontario. Throughout the province, workplaces continue to be locations where people come into close contact with others and where COVID-19 is transmitted. The goal of these recommendations is to prevent transmission by limiting the places where people come into close contact with others outside their household. This is consistent with what the Ontario COVID-19 Science Advisory Table called for earlier this week to bend the curve in areas like the Greater Toronto Area.

Ottawa Public Health has seen a concerning rise in members of our community testing positive in all types of workplaces. However, we are not seeing the same trends of large outbreaks in manufacturing and warehouse workplaces or the scale of outbreaks that other places like Toronto and Peel Region are experiencing.

Focus on prevention

The focus needs to continue to be on preventing COVID transmission in the first place. Once an outbreak occurs public health measures can only mitigate the number of people who are subsequently exposed.

Ottawa Public Health continues to collaborate with businesses to ensure staff and clients are protected, acknowledging this is a challenging time for workers. To better support workers, the Board of the Health in February requested the Province to require Ontario employers to provide paid sick leave to workers and provide financial supports to employers in providing such sick leave during infectious disease emergencies such as the COVID-19 pandemic.

A response from Provincial officials regarding the formal request by the Board of Health has not yet been received. The Board anticipates a response in the following days and will keep Mayor and Members of Council apprised of the response from the Province. Should the Province decide not to pursue the Board’s recommendations, Ottawa Public Health staff are preparing a Section 22 Order to better enable City by-law officers to enter and inspect businesses and to take action in the rare instances when a business is not complying with public health requirements.

Curbside pick-up is a low-risk practice

Following the letter to the Province, Ottawa Public Health has received inquiries regarding curbside pickup. The concern is not with transmission to clients via retail and restaurant curbside pickup which is a low-risk practice. The concern is transmission between co-workers and to protect workers who are at greater risk from large outbreaks.

In Ottawa, businesses are working hard to keep employees and clients safe. Existing instruction from the Medical Officer of Health requires businesses to inform OPH of situations where two people in a workplace test positive within 14 days. Ottawa Public Health's experience is that workplaces are working well to manage outbreaks and OPH has the capacity to keep up with outbreak management.

Ottawa Public Health continues to monitor the situation locally and evaluate all possible options to reduce the spread of COVID-19 in our communities. We ask all residents to renew their commitment to practicing the public health regulations for a few weeks longer. Please stay two meters away from others, wear a mask, wash your hands, stay home if you're feeling unwell and get tested if you are feeling sick.

Phase Two Supports Vaccine Rollout by Postal Code in "Hot Spot" Communities

Appointments are available to residents **age 50+ (born in or before 1971)**

- The Province of Ontario announced the extension of vaccine appointments at community clinics to residents aged 50 and older (born in 1971 or earlier) who live in certain "hot spots". These provincially defined "hot spots" include postal codes starting with **K1T, K1V and K2V which do not cover Bay Ward.**
- Ottawa Public Health (OPH) has determined its own high-risk areas. Its popup clinics will also take bookings for **50+** residents residing in Bay Ward high risk neighbourhoods of **Bayshore/Belltown, Britannia Village, & Whitehaven–QTN** while vaccine supplies permit. (Book by phone only at **613-691-5505**)

Note: Appointment availability is based on vaccine supply

Residents age 60 and over citywide

For the Provincial Distribution Plan Community Clinics, appointments are done on-line and over the phone

Visit [Ontario.ca/bookvaccine](https://ontario.ca/bookvaccine) to access the provincial booking system or call the provincial vaccine booking line at **1-833-943-3900** between 8 am and 8 pm, seven days a week. Only book or call if you are [eligible](#). Appointments will be available at four community vaccination clinics.

- Nepean Sportsplex (now open)
- Ruddy Family YMCA-YWCA (now open)
- Eva James Memorial Community Centre (opens Tuesday, March 23)
- City Hall (opens Tuesday, March 23)

When you book your appointments through the provincial booking system, you will receive a **confirmation code**. Please bring this code with you when you go to your appointments. If you do not have a confirmation code, your appointments were not successfully completed. Please revisit the [provincial booking system](#) or call **1-833-943-3900** to book your appointments and receive your **confirmation code**.

To enable physical distancing and to reduce the number of people in the clinic, please arrive for your vaccine no more than 10 minutes before your appointment time.

Pop-up clinics in high-priority neighbourhoods

Appointments are done over the phone only

Residents age 50 and over in high-priority neighbourhoods – Check your [eligibility](#).

Residents age 50 or over (born in or before 1971) who live in one of the previously identified high-priority [neighbourhoods](#) or clients or members of [The Good Companions Seniors' Centre](#) age 50 or over (born in or before 1971) are able to book an appointment at a pop-up clinic.

Please call **613-691-5505** to verify your [eligibility](#), book an appointment and confirm location of pop-up clinic.

Note: Appointment availability is based on vaccine supply

Bay Ward's High Risk Neighbourhoods:

- Bayshore / Belltown
- Britannia Village
- Whitehaven – QTN

Adults 40 and over at participating pharmacies

The Province of Ontario has announced that [pharmacies](#) in Ottawa will provide AstraZeneca vaccinations to residents of Ottawa age 40 and older. These vaccinations are separate from Ottawa Public Health and the City of Ottawa's vaccination roll-out.

Please call the [participating pharmacies](#) directly to book or visit them on their websites.

Adult recipients of chronic home health care

If you are an adult recipient of chronic home health care living anywhere in the City of Ottawa, you can book an appointment at any of the City's COVID-19 vaccination pop-up clinics.

Call **613-691-5505** to confirm your eligibility and book an appointment.

Walk-ins will not be accepted, so please book your appointment in advance.

This includes walk-ins at the end of the day. Any remaining doses at the end of the day will be administered to eligible health care workers who have indicated they are available for a last-minute appointment.

For more information, please visit OttawaPublicHealth.ca/IndigenousVaccine

Patient-facing and non-frontline health care workers pre-registration

Able to pre-register for a vaccination appointment:

- Patient-facing [high-priority](#) health care workers (opticians, chiropractors, psychologists, registered massage therapists, etc.)
- Non-frontline [moderate priority health care workers](#), such as those working remotely or those not requiring personal protective equipment at work.

The Province of Ontario has expanded pre-registration for the COVID-19 vaccine to include non-frontline [moderate priority health care workers](#), such as those working remotely or those not requiring personal protective equipment at work. Pre-registration remains open for highest priority, very-high priority and high-priority health care workers and eligible faith leaders.

Non-frontline health care workers can visit [Ottawa Public Health](#) to book their appointments. To help protect those in our community who are most at risk, we ask health care workers who are able to work remotely to consider waiting until they are eligible based on age, postal code or other factors, so that those in the most impacted communities in Ottawa can be vaccinated sooner. Those who must work on-site or whose role is to provide critical COVID-19 health care are encouraged to pre-register.

Pregnancy

Pregnant individuals will be able to pre-register for a vaccine appointment starting **Monday, April 26 at 2 pm**. These individuals, as well as others previously identified as highest risk priority and their caregivers, can visit Ottawa Public Health to [pre-register](#).

AstraZeneca Vaccine is Safe

The AstraZeneca vaccine is safe and effective at reducing the risk of serious outcomes from COVID-19. The best COVID vaccine to get is the one you are eligible to get first. [Click here for more info](#).

Second doses

If you received your first dose from Ottawa Public Health

As per provincial guidelines, currently Ottawa Public Health is only booking second doses for First Nation, Inuit and Métis community members. **All other individuals** who have received their first dose at an Ottawa Public Health Clinic and are waiting for their second dose are encouraged to sign-up for the City's e-newsletter and follow local news sources for more information. When second dose appointments are available the City will communicate to the public. Please do not call Ottawa Public Health at this time to try book a second appointment.

If you received your first dose through a pharmacy or if you only need a second dose

You cannot currently book an individual second dose online through the province's online booking system. The province is working to make this available.

If you are turning 40 or older in 2021, you may be able to book an appointment for a second dose through a [participating pharmacy](#).

You will need to provide information about your first dose (for example, what vaccine you got, where and when you got it).

Booking an appointment for a neighbour or loved one

Residents are encouraged to assist eligible neighbours and loved ones to book their vaccine appointment if they need support and they consent. For more information on what you need to know to assist someone to book their appointment, visit [OttawaPublicHealth.ca](https://ottawapublichealth.ca) for more information.

What to expect before and after your upcoming vaccine appointment

The Government of Ontario document "[What you need to know about your COVID-19 vaccine appointment](#)" (PDF) lets you know what to prepare for your vaccination.

Confirm your eligibility

Please visit [Ottawa Public Health's COVID-19 vaccine eligibility screening tool](#). If you are unable to book an appointment when your eligibility is first announced, you can still receive the vaccine at a later date.

Preparing for an appointment

The following people need to consult their healthcare provider to discuss vaccination risks and benefits **before their appointment** and will be required to verbally attest that they have done so:

- Pregnant individuals
- Those receiving stem cell therapy, CAR-T therapy, chemotherapy, immune checkpoint inhibitors, monoclonal antibodies, and other targeted agents

It is also recommended that you do not receive another vaccine in the 14 days prior to the COVID-19 vaccine.

Next steps in vaccine roll-out

Residents of all ages who are not yet eligible for the vaccine are encouraged to follow announcements on the City of Ottawa and Ottawa Public Health websites and social media channels, and from your local news media to learn when they can receive their vaccine. They can also sign up for the [COVID-19 vaccination update](#) e-subscription for regular news on the vaccine roll-out.

Please refer to [Ontario's vaccine distribution plan](#) for details on other priority groups.

Visit [Ottawa.ca](https://ottawa.ca) or [OttawaPublicHealth.ca](https://ottawapublichealth.ca) for more information on Ottawa's vaccination distribution plan.

Get COVID-19 Vaccine Updates in your inbox

Sign up for the [COVID-19 vaccination update](#) e-subscription for regular news on the vaccine roll-out.

Transportation to vaccination clinics

Residents are encouraged to arrange transportation through support of family, friends and pre-existing agreements with [Para Transpo](#). If you are a Para Transpo user, you can book your ride through the COVID-19 Vaccination Trip Reservation telephone line at 613-842-3600 between the hours of 10 am and 8 pm.

If a transportation option is not available to you, you can request a ride to and from the clinic through Ottawa Community Transportation after you have booked your appointment. [Ottawa Community Transportation](#) will contact you directly.

If you or someone you know require transportation but do not have online access, please contact 211 and they will help complete the transportation request form on your behalf. Please have your vaccine booking confirmation number available when calling.

COVID-19 protocols are in place to ensure the safety of the rider and the driver, and wearing a mask is mandatory.

For more updates on vaccine eligibility and distribution visit: [Ottawa.ca](#)

COVID Daily Dashboard & Map

[Daily COVID-19 Dashboard](#)

Please visit the Ottawa [COVID-19 Dashboard](#) for additional information on cases and deaths, outbreaks and core indicators for COVID-19 monitoring.

COVID-19 is present in every single community within Ottawa. Visit [Ottawa Public Health](#) to view a snapshot of COVID-19 across Ottawa, based on Ward geography. OPH continues to work with the health care sector and community partners to ensure they support the needs of at-risk populations. OPH is sharing this information in the interest of transparency.

You can also view the information by neighbourhood at [neighbourhoodstudy.ca/covid-19-in-ottawa-neighbourhoods/](#)

Other Important Links

Refer to the [Ottawa Public Health](#) site for the most up to date information about the COVID-19.

- [Ottawa Public Health – COVID-19 Vaccine](#)
- [Vaccines Work- Myths about vaccines](#)
- [COVID-19 vaccines for Ontario](#)
- [COVID-19 vaccine safety](#)
- [Getting a COVID-19 vaccine in Ontario](#)
- [COVID and the City of Ottawa](#)
- [Status of COVID in Ontario](#)
- [Coronavirus in Canada](#)
- [Ottawa Public Health Dashboard](#)

- [Ottawa Public Health – Mental Health](#)
- [Ottawa Public Health – COVID and older adults](#)

Other useful phone numbers

Please note that the current call volume is high

- Public Health Agency of Canada: 1-833-784-4397
- Tele-health Ontario: 1-866-797-0000
- Ottawa Public Health: 613-580-6744
- Distress Centre: 613-238-3311
- Municipal Services: 3-1-1 or 613-580-2400
- Emergency Consular Assistance: 613-996-8885 (call collect) or email: sos@international.gc.ca

Be sure not to become a victim of telephone or online fraud. If you receive a call from “Service Canada” asking for your Social Insurance Number this is **FAKE**. [Click here](#) for advice on how to protect yourself.

Take care of yourself: It’s OK to NOT be Ok. Please know that help is available, and we encourage you to reach out to [Distress Centre of Ottawa](#) to connect with someone at 613-238-3311.

COVID-19 in Ottawa – Support and Assistance

- [Suspension of all water service disconnections](#)
- [Corporate Accounts Receivable Invoices](#)
- [Child-care and online activities](#)
- [Financial assistance](#)
- [Resources for people in need](#)
- [Housing Services](#)
- [Seniors’ supports and City-run long-term care homes](#)
- [Human Needs Task Force](#)
- [Corporate real estate](#)
- [Property Tax Hardship Deferral Program](#)
- [Covid-19 water bill relief](#)
- [Take care of yourself](#)

For more information visit ottawa.ca/socialservices. Be sure to visit our [COVID-19 website](#) for other resources and help during COVID-19.

Resources

For information on housing loss prevention, contact the following agencies for help:

- [Action Housing](#) 613-562-8219
- [Housing Help](#) 613-563-4532
- [Community Legal Services of Ottawa](#)
 - West – 613-596-1641
 - South – 613-733-0140
 - Downtown – 613-241-7008
- [Clinique juridique francophone d’Ottawa](#) 613-744-2892
- [Tenant Duty Counsel Services- Landlord Tenant Board](#)

- [2-1-1 Ontario.ca](https://www.2-1-1.ontario.ca) for Income and Housing supports

EMERGENCY FINANCIAL ASSISTANCE

- **Call 3-1-1 and press 4 for social services** (i.e. medical needs, trouble paying utility bills, housing arrears, etc.).

Councillor Theresa Kavanagh's Contact Information

Phone: 613-580-2477 (After hours & weekends call 3-1-1 or 613-580-2400)

Address: City Hall - 110 Laurier Avenue West, Ottawa, ON K1P 1J1

Website: [BayWardBulletin.ca](https://www.baywardbulletin.ca)

Email: BayWard@ottawa.ca



@BayWardBulletin.ca



@TM_Kavanagh



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