

COVID-19: Key Information – Vaccine Distribution Emergency Operations Centre





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Overview

Priority Population	Channels	How to Book
Residents 55+	Community clinics	Register <u>online</u> or call 1-833-943- 3900
Residents 40+	Pharmacies Primary care settings	 Call the <u>pharmacy</u> Primary care will contact eligible patients
Residents living in priority neighbourhoods	Pop-up clinics	 Residents 50-59 can call 613-691-5505 to confirm eligibility and make an appointment Additional details: see "Pop-up clinics"
Residents living in "Hot Spots" – K1T, K1V, K2V (45+)	Community clinics Pop-up clinics Community Health Centres Family Health Teams	 Register online or call 1-833-943-3900 for community and pop-up clinics Community Health Centres and Family Health Teams will contact eligible patients
Licensed childcare workers & Pregnant individuals	Community clinics	 Call the Provincial Booking Line at 1- 833-943-3900
Chronic home health care recipients	Community clinics Pop-up clinics	Call OPH 613-691-5505
Homebound residents	Mobile teams	 Community partners will contact eligible residents
Congregate settings	Mobile teams	Outreach to congregate settings
Long-term care and Retirement homes	Mobile teams	Outreach to LTCH and RHs
Indigenous adults (16+)	Akausivik clinic Wabano clinic	Call 613-740-0999 for Akausivik clinicCall 613-691-5505 for Wabano clinic
 Priority health-care workers Caregivers in congregate settings Faith leaders Special education teachers Highest-risk health conditions and a caregiver 	TOH clinic QCH clinic	 Complete OPH <u>pre-registration form</u> Special education teachers will be contacted by hospitals
In/Outpatients w/ highest-risk health conditions	TOH clinic QCH clinic Primary care	Hospitals/primary care will contact eligible patients

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Community Vaccination Clinics (Mass Immunization Clinics)

Open to all Ottawa residents 55 and older, **or** residents 45 and older in "hot spots" with postal codes that begin with K1T, K1V and K2V.

Appointments are currently available for eligible residents between May 1st and 28th at the Ruddy Family YMCA-YWCA, Nepean Sportsplex, City Hall, Eva James Memorial Community Centre and Queensway Carleton Hospital clinics.

Appointments are currently available at four community vaccination clinics:

- Nepean Sportsplex
- Ruddy Family YMCA-YWCA
- Eva James Memorial Community Centre
- City Hall

Daily hours of operation at all four community clinics:

- First appointment 8:15 am
- Last appointment 9:15 pm
- Hours of operation are dependent on supply

Seven community vaccination clinic locations:

- Nepean Sportsplex, 1701 Woodroffe Avenue
- Ruddy Family YMCA-YWCA, 265 Centrum Boulevard
- Eva James Memorial Community Centre, 65 Stonehaven Drive
- City Hall, 110 Laurier Avenue West
- St-Laurent Complex, 525 Côté Street opening soon
- Horticulture Building, 1525 Princess Patricia Way opening soon
- Canterbury Recreation Complex, 2185 Arch Street opening soon

How to book an appointment:

- Register on the Provincial Booking System: Ontario.ca/bookvaccine
- Call the Provincial Booking Line: 1- 833-943-3900, between 8 am and 8 pm, seven days a week
- No OHIP card: Call OPH 613-691-5505



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Pop-up Clinics

Ottawa Public Health is implementing new approaches for pop-up clinics in high-risk communities. In the weeks to come, adults 18 years of age and older who live or work in these areas will be eligible for a vaccine in these areas. They will be notified of clinic and registration options through a targeted approach.

High-priority areas:

- Bayshore Belltown
- Britannia Village
- Carleton Heights Rideauview
- Carlington
- Carson Grove Carson Meadows
- Centretown West
- Emerald Woods
- Greenboro East
- Hawthorne Meadows
- Heatherington
- Heron Gate
- Hunt Club East Western Community
- Hunt Club Park
- Ledbury

- Lowertown (East)
- Manor Park
- Overbrook McArthur
- Parkwood Hills
- Ridgemont
- Riverview
- Sandy Hill
- Sawmill Creek
- Sheffield Glen
- Stewart Farm
- Vanier North
- Vanier South
- Whitehaven Queensway Terrace North

Mobile Vaccination Teams

- Mobile vaccination teams are providing vaccinations to congregate care settings, including high-risk shelters and homebound residents.
- Homebound residents: OPH is actively working with health partners including Community Health Centres (CHCs) to support in-home vaccination of homebound health-care recipients. Eligible recipients will be contacted to book an in-home vaccination. Currently, homebound health-care recipients are the only group eligible for in-home vaccination. Once vaccines have been provided to everyone in this group, OPH will work with its partners to identify other homebound residents.

Indigenous Clinics

- OPH and Wabano Centre for Aboriginal Health are providing vaccines to First Nation, Inuit and Métis community members 16+
 - Clinic is located at St-Laurent Complex, 525 Côté Street
 - Contact OPH to book an appointment: 613-691-5505
- Akausivik Inuit Family Health Team is providing vaccines to all Inuit adults.
 - Contact Akausivik for an appointment or more information: 613-740-0999





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Special Education Teachers

- A list of special education teachers has been compiled with the assistance of all school boards in Ottawa.
- Special Education teachers will be contacted directly for vaccinations, which began
 this week. The date, time and location of the appointment will be provided by email.

Healthcare Workers

- Moderate priority health-care workers can pre-register for a vaccine appointment on OPH's online pre-registration tool.
- Pre-registration continues for highest priority, very-high priority and high-priority health-care workers.

Individuals with highest-risk health conditions

- Individuals with highest-risk health conditions and their caregivers can pre-register for a vaccine appointment on <u>OPH's online pre-registration tool</u>.
- Visit the <u>provincial vaccination plan</u> for more details on Phase 2 vaccine sequencing based on age and risk.

General Information

Total doses administered:

 For up-to-date information on COVID-19 vaccination in Ottawa, including the number of doses administered, visit OPH's COVID-19 Vaccination Dashboard.

Booking second doses:

- Residents who use the provincial booking system are asked to schedule their first and second doses when they make appointments.
- Residents who book through the OPH booking line will only receive their first dose appointment, unless they are First Nation, Inuit or Métis community members.
 - Residents are encouraged to <u>sign-up</u> for the City's e-newsletter and follow local news sources for more information. OPH and the City will communicate to the public when second dose appointments are available.

Remaining end of day doses:

Where there is a leftover supply of vaccines at the end of the day, due to cancelled appointments or other reasons, clinic administrators offer them to front-line workers who have not yet received their first dose or pre-booked and pre-registered individuals, in accordance with the with the Province of Ontario's plan and ethical tramework to distribute the vaccine. Vaccine wastage in Ottawa has been very minimal and uncommon.

