



NOTICE TO RESIDENT

**Sewer Lining Program
Carling Avenue
Contract No. CP000148**

CONSTRUCTION NOTICE

January 2019

Dear Resident,

Beginning in January 2019, the City will begin rehabilitating the sanitary sewer on Carling Avenue and the work may affect your sewer service.

Who: The City of Ottawa has retained the Contractor, Clean Water Works, to complete the work.

Why: The sewer requires rehabilitation due to its age and condition.

What: Work involves sewer rehabilitation using a Cured-In-Place repair process. This is a No-Dig rehabilitation technique minimizing inconveniences usually associated with conventional road and sewer excavation work. The site work is not a continuous operation. Periodic visits by the contractor and their crews will be required starting now through to completion. Clean Water Works has retained DST Consulting Engineers to perform a pre-construction survey of homes in the construction area and may perform this survey on your property. The Contractor will provide you with a letter if a pre-construction survey is required.

When: The Contractor may **begin pre-construction investigations as early as January 2019**. Construction work could begin in late winter or spring 2019. Duration is expected to be approximately 5 days. Depending on when construction begins, completion could be as late as early fall 2019.

Where: The sanitary sewer is located on Carling Avenue between Greenview Avenue and Ritchie Street.

Accessibility

Accessibility is an important consideration for the City of Ottawa. The City makes every effort to provide access through and around construction sites. If you require special accommodation, please contact the undersigned.

Construction Disruptions

The Contractor will take every precaution to minimize interruptions to the everyday life of your family and/or operation of your business, but, as you can appreciate, there may be some inconvenience

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during the course of the work, such as traffic delays, parking restrictions, noise, and odour. We would like to thank you for your patience and co-operation.

Water Usage Restrictions

As part of the rehabilitation process, there is a period of time when **your sewer service will be interrupted. This service interruption is expected to occur early summer 2019.** This short-term temporary service interruption to your sewer service allows for the sewer to be rehabilitated without the need to excavate the road. **You will be notified 48 hours in advance of this planned service interruption.**

During this service interruption, please minimize your water usage as follow:

- **Do not use dishwashers or laundry washing machines**
- **Minimize toilet flushing**
- **Avoid baths**
- **Keep showers and sink use to a minimum**

Please note that the use of excess water can result in backup from your sewer service into your basement.

Noise

Please note that the liner installation is a continuous activity that will require work during overnight hours, so noise may be expected during the night period.

Potential Detection of Odour

Background

As a result of the synthetic resin used for curing sewer lining material, odours are emitted during construction. The resin product being used smells similar to plastic or glue. Generally, these odours are confined within close proximity to the sewer; however, there is a potential that you may notice them indoors, within the vicinity to the construction area. These odours may be unpleasant but do not pose a health risk. **Should you have any questions or require assistance, please call one of the contacts noted below.**

Preventative Measures

Residential wastewater plumbing traps maintain a water barrier in wastewater pipes to prevent sewer odours from entering the home. In rarely used drains (such as floor drains), the water in the trap can evaporate over time resulting in no water barrier to prevent the odours from entering the home. In preparation for this construction, it is recommended that you pour 4-5 litres of water down all floor drains or rarely used sinks/tubs to ensure that a water barrier is in place in the trap. **Should you have any questions or require assistance, please call one of the contacts noted below.**

Damaged/Faulty Plumbing

If preventative measures do not work, it is very likely that your plumbing requires repair. Odours can appear through dry sewer traps, damaged/faulty plumbing, cracked foundations or open windows. If you can smell these odours, it is highly likely that it is the result of dry plumbing traps or damaged/faulty plumbing in your residence. A dry trap or faulty plumbing will regularly allow



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sewer odours and/or sewer gases to enter the home. A temporary, localized solution to reduce odours is to place plastic bags filled with water over any open floor drains in the home. **Should you have any questions or require assistance, please call one of the contacts noted below.**

If you notice your service may be backing up, or you notice any strange noises or gurgling from your toilet or any sink drain, this may be a sign that your service may be filling up and you should **contact the Contractor's Representative listed below.**

Contact Information

As part of this contract, the Contractor is assuming full responsibility for the construction work until it is entirely complete as well as any damages to private property resulting from these construction activities. In the event of such occurrences, all claims for damages should be immediately reported both verbally and in writing to the Contractor and to the City's Contract Administrator.

This will ensure prompt notification of appropriate authorities to complete the claim investigations. Should you have any inquiries, please do not hesitate to contact:

Contractor's Representative:

Timothy Mac Donald-Plante, CE. Tech.
Project Manager
Clean Water Works Inc.
Office: 613-745-9536 ext.251
Cell: 613-223-8188
24 Hour Emergency Contact: 613-745-2444
Email: tmlante@cwvcanada.com

Contract Administrator:

Derek Lougher-Goodey, P.Eng.
Contract Administrator
Stantec Inc.
Office: 613-738-0708
Email: Derek.Lougher-Goodey@stantec.com

City's Project Manager

Ian Izzard, P.Eng.
Senior Engineer, Infrastructure Projects
Planning, Infrastructure and Economic Development Department
Design and Construction Municipal West
Office: 613-580-2424 ext. 15247
Email: ian.izzard@ottawa.ca

For any emergency outside normal working hours on weekdays and weekends, call the City at 3-1-1.

cc: Councillor Theresa Kavanagh, Ward 7 – Bay

Accessible formats and communication supports are available, upon request, at the following link:
www.ottawa.ca/accessibleformat